



Sutherland Global Services awarded Outstanding Employer for 3rd time

FOR IMMEDIATE RELEASE: ROCHESTER, NEW YORK – April 4, 2011: [Sutherland Global Services](#), a leading provider of technology-enabled Business Process Outsourcing (BPO) services, announced that it received Philippines Outstanding Employer for the 3rd time.

Starting with 150 employees in 2005, Sutherland Global Services Philippines is today more than 13,000 strong – *a growth of over 8600%*! However, the secret of success of a business enterprise is not just the quantity of employees but, more importantly, the quality of employment.

Consequently, the award of “2011 Outstanding Employer” to Sutherland for the 3rd time at the recent PEZA Investors’ Recognition Night eloquently reflects the value that the company reposes in its People. The win also assures Sutherland the privilege of being included in PEZA’s Hall of Fame in next year’s awards , a distinction reserved only for a handful of companies which have won the award three times.

Sponsored by the Philippine Economic Zone Authority (PEZA), in cooperation with the Philippine Ecozones Association, the Outstanding Employer Award is given to organizations that generated the most number of jobs, held high regard for the welfare of its workers, and maintained harmony between labor and management.

In his congratulatory message to the Philippines’ management team, Chairman and CEO Dilip Vellodi said “To win this prestigious award year after year is a very strong testament to the dedication of our employees in the Philippines, who have all helped in making this happen.”

Commenting on the company’s rapid expansion in the Philippines, Mr. Vellodi adds, “Since our launch in 2005, our operations in the Philippines have become a strategic component of our global service delivery model. The country’s favorable economic environment, business-friendly government policies and, above all, the technically- skilled and committed workforce have been driving forces in our ability to rapidly scale our operations across several locations in the country.”

Aside from having been honored with the Outstanding Employer Award three times by the Philippine Economic Zone Authority (PEZA), Sutherland Philippines has also received the Philippine Quality Award (PQA) for Commitment to Quality Management during the 11th PQA conferment rites conducted annually by the DTI. Sutherland is the first and only BPO in the last 10 years to have been given this prestigious award.

In the Philippines, Sutherland set up its first facility in mid-2005 and has now expanded to six locations in the country with over 13,000 employees providing integrated BPO services to the company's Fortune 1000 Global clients. Sutherland's expansion in the Philippines has been fuelled by continued growth in the company's existing outsourcing engagements as well as the addition of new major clients.

About Sutherland Global Services

Established in 1986, Sutherland Global Services is a multi-national technology-enabled BPO services company providing integrated Platform-based and Analytics enabled business-cycle support solutions for major Industry Verticals and global industry leaders. Headquartered in Rochester, N.Y., Sutherland is one of the world's largest pure-play BPO companies employing over 30,000 professionals across 33 global delivery centers and business operations located in the United States, Canada, Mexico, Colombia, India, the Philippines, the United Arab Emirates, Bulgaria, Egypt, and the United Kingdom. For more information, visit www.sutherlandglobal.com.

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Shown receiving the Outstanding Employer Award for Sutherland Global Services from Pres. Benigno Aquino III is Shridhar Aiyer, Sutherland's Associate Vice President for Human Resources.