



SUTHERLAND HEALTHCARE AWARDS



ACCREDITED
Credentials
Verification
Organization
Expires 08/01/2019

Accredited - Credentials Verification Organization

Two Sutherland sites - Chesapeake, Virginia, and Hyderabad, India - received full URAC Accreditation.



ISO 9001 Certification: Quality

With a proven commitment to quality, Sutherland earned ISO 9001 certification from the International Organization for Standardization. This recognition relates to quality management systems which are designed to help organizations ensure they meet the security needs of their customers and other stakeholders.



ISO 27001 Certification: Information Security Management

ISO also recognized Sutherland's comprehensive and stringent information security management system with ISO 27001 certification. This honor is based on protection of data, coherent and comprehensive suite of information security controls, and continuing security controls management.



OHSAS 18001 Certificate

Sutherland received Occupation Health and Safety Assessment Series 18001 Certification in 2017. Achieving this certification demonstrates our commitment to the welfare of our employees as well as external stakeholders.



HIPAA Certificate Of Compliance

Upon thorough review of our compliance efforts, the Health Insurance Portability and Accountability Act recognized Sutherland's commitment to confidentiality and privacy for all patient information. Sutherland regularly educates our staff with comprehensive HIPAA compliance training.



A Recognized “Leader” and “High Performer” by Horses for Sources

Horses for Sources acknowledged Sutherland as a “Leader” in Healthcare Operations. Sutherland was also ranked as a “High Performer” in Design Thinking Implementation and ranked #11 in its Digital OneOffice™ Premier League.



“Leader” Status In NelsonHall Report

NelsonHall named Sutherland a leader with exceptionally strong payer multi-channel capabilities and provider capabilities.



Healthcare Informatics Top 100

Recognized for being one of the best in healthcare, Sutherland ranked 68th in 2017 and 64th in 2016 on Healthcare Informatics’ Top 100 List.



“Leader” Status in Gartner Magic Quadrant

Sutherland has three times been named a leader in Gartner’s Magic Quadrant for Customer Management Contact Center report.



Forbes Top 100 Companies for Remote Jobs

Forbes ranked Sutherland 9th on their “The Top 100 Companies For Remote Jobs in 2017” annual listing.



Everest Group Top 50 Largest Third-Party Providers

Everest ranked Sutherland 25th on their first Top 50 Largest Third-Party Providers List of 2017.



IAOP Names Sutherland a “Leader”

The International Association of Outsourcing Professionals (IAOP) includes Sutherland in their 2017 Global Outsourcing 100 list and recognizes Sutherland as a “Leader.”

As a process transformation company, Sutherland rethinks and rebuilds processes for the digital age by combining the speed and insight of design thinking with the scale and accuracy of data analytics. We have been helping customers across industries from financial services to healthcare, achieve greater agility through transformed and automated customer experiences for over 30 years. Headquartered in Rochester, N.Y., Sutherland employs thousands of professionals spanning 19 countries around the world.

For more information on how we can help you transform your processes, visit us at www.sutherlandglobal.com, email us at sales@sutherlandglobal.com, or call 1-800-388-4557 ext. 6123.

