

ENVIRONMENTAL **POLICY**

Sutherland is committed to achieving a high standard of environmental management system throughout the organization to protect the environment and prevent pollution in its business of providing services for digital, customer engagement and business process transformations.

Sutherland recognizes that it has a duty to minimize environmental impacts through sustainable resource use, efficient and optimum operations and supporting global approach on climate change mitigation.

Sutherland strives to fulfill its environmental commitments by:

- Integrating the environmental considerations and relevant contextual issues into business strategies, decision making and in planning new operations.
- Complying with all compliance obligations to which the company subscribes and which relates to its environmental aspects.
- Pursuing continual improvement and enhance its environmental performance by setting objectives focusing on energy and water resource efficiency, waste reduction and recycling strategies and waste management methods.
- Involving and collaborating with customers, contractors and service providers in the environmental mission for a greener supply chain.
- Adopting Green IT Infrastructure practices and sustainable Green Procurement concepts.
- Participating in the ecological efforts to conserve biodiversity and enhance important ecosystems in the area where it operates.
- Reporting the environmental performance to the relevant internal and external stakeholders through appropriate communication channels.
- Communicating the environmental policy to all employees, business partners and ensuring it is available to the public.
- Reviewing the environmental policy and associated management systems periodically to ensure their continuing suitability, adequacy and effectives.

Every Sutherland employee shares appropriate responsibility to fulfill the company's obligations and commitment to the environment.

Chief Commercial Office