

Sutherland FinTelligent

Empower, Automate, Transform your BFS enterprise with Hyperautomation and AI

Sutherland FinTelligent is a comprehensive, AI-driven, platform-agnostic hyperautomation solution designed to revolutionize every aspect of the Banking & Financial Services (BFS) industry. It enables organizations to seamlessly embrace the next wave of AI-powered automation, driving efficiency, agility, and transformative business outcomes.

Advisory Services: Customized automation strategies aligned with your goals, including automation maturity studies, operational excellence frameworks, proof-of-concept validations, and advanced mining techniques to maximize business impact.

Gen AI Studio: Seamlessly automate front, middle, and back-office processes with our tech stack, featuring intelligent bots, AI center of excellence, and AI-driven case management, doc extraction supported by proprietary platforms and strategic industry partnerships.

Hypercare: Ensure continuous efficiency with 24/7 support, including bot maintenance, helpdesk services, enhancements, and a global command center to minimize downtime and maximize operational resilience.

3-5x

Return on Investment

30-40%

TCO Reduction

65%+

Effort Reduction

70%

Faster TAT

100%

Accuracy & Compliance

10%

CSAT Uplift

Delivering Transformative Outcomes Across BFS

Retail Banking

Automates originations, compliance, fraud, disputes, and customer servicing to enhance CX, boost revenue, increase productivity, and ensure compliance with faster onboarding and accurate KYC/AML checks.

Cards

Automates card issuance, settlements, chargebacks & disputes, and customer servicing to enhance CX and enable data-driven decisions. Boosts retention and reduces application abandonment.

Payments

Streamlines payment processing, transaction monitoring, and reconciliations to enhance accuracy, reduce 'not in good order' payments, and strengthen compliance and fraud control.

Consumer Lending

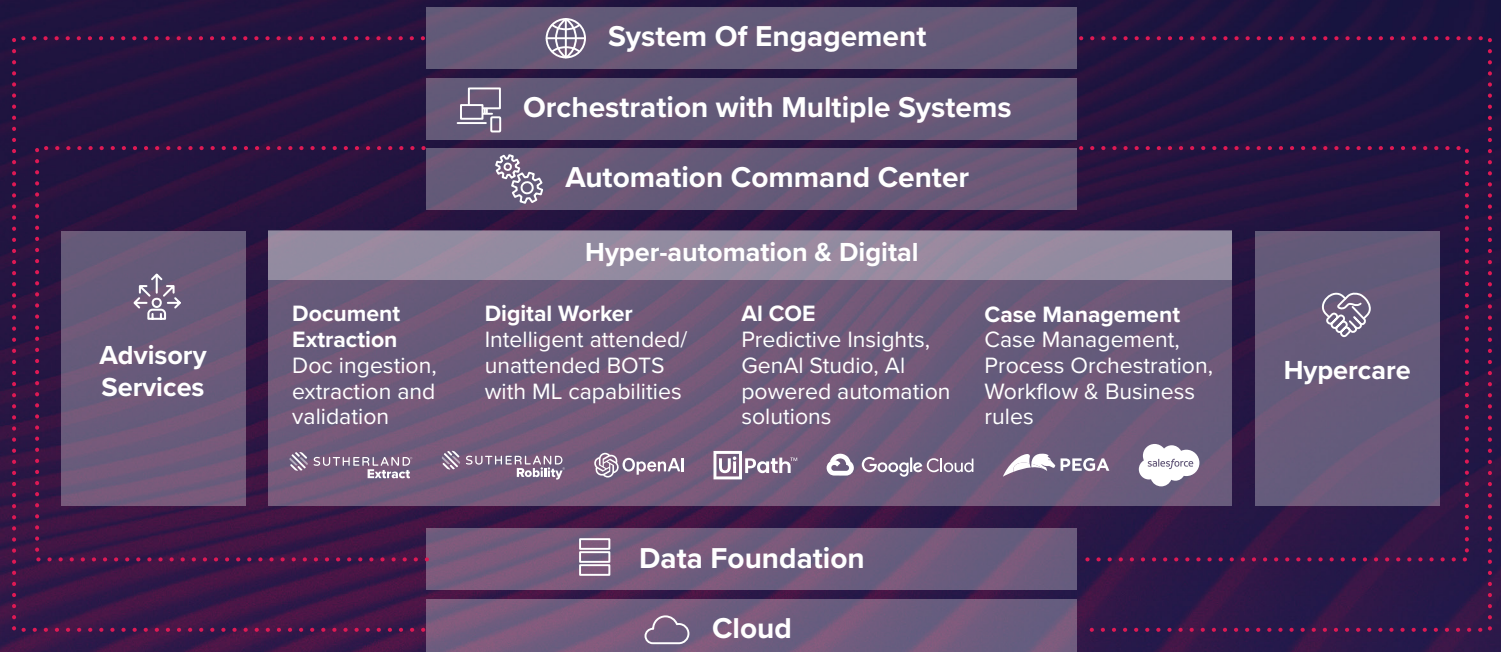
Streamline loan origination, underwriting, servicing, and collections resulting in faster cycle time, optimized processes, and frictionless customer experiences.

Auto Finance

Enhances customer and dealer experience while reducing TCO with faster approvals, automated contract execution, and end-to-end automation across origination, funding, customer service, and collections.

Sutherland FinTelligent: Overview

A platform-agnostic and future-ready hyperautomation solution that covers it all - from advisory to process re-engineering to implementation and hypercare.



What Makes us Unique?

Unmatched Flexibility With Sutherland IP

Invested and developed own platforms for Robotic Process Automation, AI based data extraction, BPM platform. Unmatched flexibility, agility & efficiency in terms of implementation and commercials

End-to-End

End-to-end automation capability from advisory services to process re-engineering to intelligent automation to hyper care
Comprehensive IA stack –
Orchestrated workflows to futuristic GenAI/ML driven hyper- automation

Tailored Engagement Models

Engagement models that suits your business objective- License based, project based, development only, managed service, advisory based

Strong Credentials

15k+ bots deployed, 50+ clients, 130M+ transactions automated across industries - gives us industry know-how and ability to create efficient, scalable solutions

Best of Breed Partnerships

Strategic partnerships with industry leading firms that work seamlessly with own IP for automation platforms, document digitization, workflow automation, process mining and business intelligence

BFS Domain Expertise

Domain experts in BFS automation (SMEs, BAs, Coders, PMs) with depth of experience in identifying and implementing complex automation use cases for Financial Services companies

Unlocking Digital Performance. Delivering Measurable Results.

At Sutherland, we are a leading global business and digital transformation partner. We work with iconic brands worldwide in Healthcare, Insurance, Banking & Financial Services, Communications, Media & Entertainment, Technology, Travel & Hospitality, Logistics, Retail, Energy & Utilities industries. We bring our clients a unique value proposition through market-leading technology and business process excellence. Leveraging our advanced products and platforms, we drive digital transformation, optimize critical business operations, reinvent experiences, and pioneer new solutions, all provided through a seamless “as a service” model. For each company, we tailor proven and rapid formulas to fit their unique DNA. We bring together human expertise and artificial intelligence. In short, we do digital chemistry. It unlocks new possibilities, great client partnerships, and transformative outcomes.